Welcome to the “Troubleshooting MEGS” tutorial. This tutorial covers the common reasons why a course plan will fail the MEGS’ evaluation and what you should do when that happens.

When a course plan fails, the reason for the failure will be listed in red. The statements in yellow are just for your information, and are not related to the plan’s failure.

In this case, the plan has failed because it does not have enough credits. You need at least 36 credits for the plan to pass. To resolve this problem, you just need to return to your plan and add the appropriate number of credits for your program. If you don’t have enough credits because MEGS wouldn’t accept one of the courses you added, keep watching the tutorial as we cover that issue as well.

Okay, in this case, MEGS is telling you that your degree program is not valid. It does this typically when you have not selected Masters Non-Thesis in the settings box.

You need to go back to the main page of the plan and click on Edit these Settings and update it accordingly.

In this case, one of the required courses is missing and thus needs to be added to your plan.

MEGS is not programmed to accept most outside courses in the initial evaluation. If your advisor approves of this course, he or she should contact the Student Services Office and give their approval of the whole plan. The Student Services Office will then override MEGS’ objections to approve the plan on behalf of your advisor.

The system requirements in MEGS include INFM620. Depending on your concentration, this may or may not be required. Please check with the concentration information on the website as well as with your advisor to find out if it is required for you. In order to get the plan to pass through MEGS, you will have to add INFM620, but if INFM620 is not required for you, adding it does not obligate you to take it.

And that concludes this tutorial. If there is a problem or question that was not covered by this tutorial or the other tutorial, please contact the Student Services Office. Thank you!